



## Phone Systems Solution



### Voice-over-Internet Protocol (VoIP)

VoIP is a technology that allows you to make voice calls using a broadband Internet connection instead of a regular (or analog) phone line. The technology that has been used in large businesses for many years is now an affordable solution for small businesses. With advances made in both computing power and network capacities, the features and savings of VoIP are being realized by more businesses daily. By using open standard based VoIP solutions for your business, you'll no longer be locked into a particular vendor for handsets, servers or service.

VoIP based solutions include enterprise level features such as auto attendants, conference rooms, fax to e-mail, voicemail to e-mail, and heads-up display (HUD) will enable your business to communicate in ways not possible with analog based small business phone systems. Add in the flexibility to accommodate any growth in your business along with rock solid reliability and you'll understand why VoIP is the next must-have technology for your business.

It is also ideal for offices with space constraints.

(Dimensions & Weight H: 14.2 inches (362 mm) W: 6.7 inches (170 mm)

D: 17.1 inches (435 mm) Weight: 28.0 lbs (12.5 kg)

### Features

- Easily Expandable - Scales from 5 users to 100+
- Capacity For Remote Extensions - Work from anywhere! \*\*
- Extensive Call Logging - Incoming caller ID, call "time" tracking, view call logs of each extension
- Continual Recording - With over 1000 hours recording capacity which is expandable to over 3 and a half years of recording capacity
- Fully Customizable - Auto attendant, music on hold, revolving audio marketing campaigns, call routing
- Marketing Queues - Can be configured to notify users of estimated time on hold and can provide useful information to clients while waiting for a representative to answer.
- Voicemail Roaming - Voicemail can be emailed to your computer, mobile phone\* or any e-mail enabled device
- Integrated Fax Capabilities - The system can receive faxes sent to any line (even direct phone numbers) and route them over e-mail in industry standard PDF format
- Service Roaming - Phones can be configured to follow you by routing to your mobile phone\* when not at the office
- Integrates With Your Computer Network - Phones can be provisioned on the same network connection as your workstations and servers

